

PRICES/PASSES - 2012

Check out our competitive price for our holiday home

(Sleeps 6 comfortably but can accommodate 8)

Tel. 01276 65852/07771 544051

email: jane.horne7@ntlworld.com

2012	Week Sat-Sat	Our Price
OP	Mar 17	£300
OP	Mar 24	£300
P	Mar 31	£475
P	Apr 7	£475
OP	Apr 14	£375
OP	Apr 21	£375
OP	Apr 28	£375
P	May 5	£400
OP	May 12	£375
OP	May 19	£375
OP	May 26	£400
P	Jun 2	£550
OP	Jun 9	£475
OP	Jun 16	£475
OP	Jun 23	£475
OP	Jun 30	£475
OP	Jul 7	£550
OP	Jul 14	£550
P	Jul 21	£750
P	Jul 28	£750
P	Aug 4	£750
P	Aug 11	£750
P	Aug 18	£750
P	Aug 25	£750
OP	Sep 1	£400
OP	Sep 8	£375
OP	Sep 15	£350
OP	Sep 22	£350
OP	Sep 29	£350
OP	Oct 6	£350
OP	Oct 13	£350
OP	Oct 20	£450
P	Oct 27	£350
OP	Nov 3	£300
OP	Nov 10	£300

Unfortunately short breaks are not available during peak times

How to book

Please note that our caravan is now also let out as part of the Haven Premier sublet scheme we will need to double-check the availability of any requests before confirming any provisional dates.

Once availability has been confirmed, we will contact you and make a provisional booking. Provisional bookings will be held for up to 5 working days but will not be confirmed until your deposit is received.

If deposit is not received in this time, the caravan will be made available for re-let. The full balance is due 6 weeks before the holiday date.

Send your completed Booking form with your deposit to secure your holiday booking.

**Please make ensure that full payment is made by the due date:
i.e. 6 weeks prior to your holiday.**

Please make cheques payable to: J Horne

**Please send completed booking form and payment to:
18 Copped Hall Drive
Camberley
Surrey
GU15 1NP**

Suggested Items to bring with you

- ❖ Bed linen (quilt cover, sheets, and pillowcases)

This can be hired from reception at an additional charge.

- ❖ Towels/tea towels

Entertainment Passes

Passes: These are a requirement by Haven for entrance into the indoor and outdoor Swimming Pools, children's club, leisure and entertainment centre. For your convenience we suggest that you purchase your passes through us, just add the cost to your final payment.

We will arrange for them to be available at 'Check-in' when you arrive at the park.

Passes not purchased through us, or last minute bookings, will attract an additional charge for administration by Devon Cliffs.

**** you do not have to buy an entertainment pass to stay on site only if you wish to access the evening entertainment area, swimming pool or "funworks" area**

Swimming Pool

Access is automatically included with the entertainment passes, swimming pool passes can be purchased individually (on a daily basis)

Adult £ 5.00 per person

Child £ 4.50 per person

2012 Fun works passes

	Haven Off Peak	Haven Peak
	All other times	9th April -> 7th May, 28th May -> 4th June, 23rd July -> 3rd Sept, 22nd Oct -> 29th Oct
	7 Nights/3-4 Nights	7 Nights/3-4 Nights
Adult	£26.50/£21.50	£39.00/£30.50
Child	£14.00/£11.50	£20.25/£16.00
3 bedroom caravan (capped at)	£129.00/£109.00	£179.00/£145.00

Please note:

Passes are not required for children under four (4) years of age.

7 Night Prices are per week Saturday - Saturday.

BOOKING FORM 61 TAMARISK WAY

Name.....

Address.....

..... Post Code.....

Telephone.....Email.....

Vehicle.....Reg. No.....

Holiday start date.....Holiday end date.....

Name	DOB (under 18`s only)	Age on arrival
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1.....

2.....

3.....

4.....

5.....

6.....

7.....

8.....

Deposit enclosed.....(deposit £100 per week, non returnable)
Bookings cannot be guaranteed until your deposit is received.

Passes required? Yes/No Balance due by.....

You are advised to read the Terms & Conditions before signing.

I have read, understand and accept your Terms & Conditions and agree to pay the balance for my holiday 6 (six) weeks before the holiday date.

Signed.....Date.....

BOOKING TERMS & PRIVACY POLICY

You are advised to read our terms and privacy policy before booking your holiday.

Booking Terms and Conditions

Insurance: We strongly recommend that you purchase Holiday Insurance to cover your personal luggage, money, holiday cancellation and public liability etc.

Bookings: Provisional bookings can be made and will be held for up to 7 days, but bookings cannot be guaranteed without a deposit. We do not accept bookings from groups of young people under the age of 21 and single sex groups of more than two people. Sorry, we cannot accommodate pets in the caravan and the caravan is non smoking.

Passes: Please note that passes are **not** included in the cost of your accommodation, but if you purchase passes through us, a registration form will be sent to you, which you **must** take to Devon Cliffs to obtain your passes from Check-in.

Balance of Payment: £100 deposit is non-returnable. The balance of payment for your holiday is due **six (6)** weeks prior to your holiday date. Please ensure that this is paid in full by this date. Should your payment not reach us by this time, we reserve the right to re-let the caravan. Should you wish to book within **six (6)** weeks or less, the full amount will be due at the time of booking. Final receipt and key release forms will **not** be sent until your final cheque has been cleared by our bank.

'Pay as You Go': If you take advantage of our 'Pay as You Go' scheme and then wish to cancel your holiday, all monies paid will be returned to you, minus the £50 deposit. However, this cancellation must be prior to the 6 weeks deadline. Cancellations made after the 6 week deadline will be subject to a 50% payment.

Cancellation: Should you wish to cancel your holiday, please inform us, either by phone, email or letter, as soon as possible. If the final payment has not been received by the due date, one final reminder, either by phone or email, will be made. If you fail to respond to this reminder within 24 hours, it will be deemed a cancellation and your booking will be re-allocated.

Should the caravan you have booked become unavailable due to circumstances beyond our control, every attempt will be made to offer you alternative accommodation. If this is not possible, a full refund will be given.

Arrival & Departure: Your caravan will be ready for you by 15.30pm, but if you arrive before this time you may be able to have access to your caravan if it is ready for you. Please vacate the caravan by 10.00am. on the day of your departure to allow for it to be cleaned ready for the next holidaymaker.

Bedding: Duvets and Pillows are provided and you will find that they are covered with duvet covers and pillow slips. These are for protection only and you are asked to cover these with your own bed linen.

Damage: Please treat your holiday accommodation with care and respect and observe the **NO SMOKING** signs.

Children: It is recommended that you supervise your children in play and swimming pool areas. Children under 8 years of age and those who cannot swim will not be permitted in the swimming pools unless accompanied by an adult.

Park Rules: For the comfort and enjoyment of all holidaymakers, please observe the Park Rules which are displayed on the Park. Haven reserve the right to terminate a holiday, without compensation, where the unreasonable behaviour of the persons named on the booking, or their guests, might impair the enjoyment, comfort or health of other guests. It is a Haven requirement that all holidaymakers are registered with the Park. Only those listed on the booking form can occupy your caravan and use the facilities of the Park. If this legal requirement is not met, your booking may be terminated and you will be asked to leave, with no refund made.

Privacy Policy

We are committed to protecting the privacy of all personal information obtained from you. Therefore we promise that:

1. We will never disclose any of your personal information which you give to us, with any other private individual or commercial company, without your permission.
2. All personal information such as your name, mailing address, email address and telephone number, which you give to us, will only be used in conjunction with our business.
3. We will not sell, rent or lease any customer lists or details to third parties.
4. We will never store any of your personal details and all outdated personal information will be disposed of securely.
5. We will never send spam messages or advertising to you through your email address.
6. We collect and process information that you provide for specific purposes. We use the information to provide you with the specific information you request from us, but we may occasionally, send to you details of our new prices for the forthcoming season. These will only be sent to the mailing address which you have given us. Should you not wish to receive these, please contact us and we will remove your details from our records.

This privacy policy may change from time to time. When this privacy policy changes, we will place an updated version on this page and give you the opportunity to review the revised privacy policy. Regularly reviewing this page ensures that you are always aware of what information we collect and how we use it. You should always check the privacy policy before making your booking, this ensures that you will be aware of any changes.